

Sailor Advisory Committee

Poe Room, EPFL, Central / SLRC June 19, 2014 10:15 a.m. to 11:00 a.m.

Present: Michael Gannon (Chair); Wendy Allen; Stuart Ragland; Mike Walsh; Dennis Nangle; Angela Brade; Margaret Burri; Daria Parry

Virtually: Vicki Cone; Joseph Thompson

Welcome (Michael Gannon, Chair) – Meeting came to order at 10:15 a.m. Michael welcomed all, and introduced Daria Parry as the incoming Chair of SAC

Approval of Minutes – April 17, 2014 – Joe Thompson moved to approve the minutes and Vicki Cone seconded.

SLRC Commission Report – May 16, 2014 – Michael reported on the meeting, and noted after he spoke about the Relais/Marina customer survey, the group requested a presentation from Wendy Allen at the fall SLRC Commission meeting.

Sailor Network Managers Group (Stuart Ragland) - Stuart reviewed the minutes from the last SNMG meeting. The primary topic of discussion concerned the effective gathering and reporting of library program attendance statistics, and opportunities to increase them by making video recordings for later viewings.

Sailor Network Report (Mike Walsh) – Cecil County Government is requiring Cecil County Public Library (CCPL) to join the County in using Network Maryland(NWMD) as their Internet Service provider. The CCPL cutover to NWMD is expected to take place this fall. Due to increasing costs to maintain the wireless network and decreasing costs for fiber based services, Sailor Operations Center (SOC) is moving the lower Eastern (south of Cambridge and Denton) and the southern Maryland wireless segments to Comcast fiber services. Meetings will be arranged to discuss with



stakeholders the availability of equipment as the transition to Comcast progresses. SOC is looking at other opportunities to achieve cost savings by moving to alternate forms of network transport.

Relais/MARINA (Wendy Allen)

- Southern Maryland Regional Library migrated to Polaris in May and had some initial issues with Relais, but the issues have mostly been resolved.
- Baltimore County has recently requested to move to have their pick slips emailed in a PDF to each branch instead of manual printing from the Relais client. Relais is working on this.
- Relais has been working on a new web based platform to replace the staff client. Another consortium, Borrow Direct has been testing it, and it will be rolled out to other D2D consortiums when complete. MILO will test the new platform before implementing in other Marina libraries
- I will be attending ALA and will participate in the Relais User group meeting where plans for future enhancements will be explored.
- Mostly, Marina is stable with occasional NCIP issues with Polaris libraries.
- As of May, 2014 there have been 260,781 requests submitted so far.
 FY14. In FY 12, the last full fiscal year where we used URSA there were 207,835 requests submitted.

Downloads: Sailor Databases (Stuart Ragland, Morgan Miller & Jennifer Falkowski) - Deferred

MSDE Technology Updates: (Dennis Nangle)

- Dennis reported that the migration from Outlook to Google Apps is going well, but they are experiencing typical migration bumps, and seeing some odd emails as they move to the state active directory
- He and the DLDS staff are excited about the installation and use of SmartBoards at MSDE.
- Blackberry technology is being phased out. MSDE will be using iPhones and Samsung. This is also another exciting development.
- Dennis reminded everyone that Susan Paznekas is retiring at the end of the month. As they look toward filling her position, they are seeking someone who can customize and create visualized data, and teach this to the local libraries.



New SAC Chair – (Daria Parry) – Daria said how excited she was to be working with the group.

Other Business

- Michael thanked the group for all of their hard work, and said it was a pleasure to serve on the SAC.
- Michael noted that with Joe going off the SAC, his position needs to be filled.
- He asked Dennis to remind Irene Padilla that some of the new members also need appointment letters.
- Finally, Michael had some suggestions for Daria
 - Schedule the minutes-taker in advance
 - Schedule a tour of the Sailor Operations Center for the fall meeting as there are a few new folks to SAC

Adjourn – Margaret Burri moved to adjourn and it was seconded by Joe Thompson at 11:00 a.m.