



SAILOR PROJECT

FY2009

FIRST QUARTER REPORT

JULY - SEPTEMBER 2008

**SAILOR OPERATIONS CENTER
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER
400 CATHEDRAL STREET BALTIMORE, MD 21201**

FY2009 FIRST QUARTER ACTIVITIES SUMMARY

Sailor Operations Center (SOC) staff at the Enoch Pratt Free Library (EPFL) Central Library / State Library Resource Center concern themselves on a day-to-day basis with maintaining an array of services on which Maryland public libraries, government and education agencies, and the residents of Maryland rely. These services include the Sailor Network, the Sailor collection of subscription databases, the Sailor Internet Connection Service (ICS), the Sailor Web Site Hosting Service (WSHS), Sailor Dial-Up Services, and the Sailor Web Site. Besides fulfilling their responsibilities in these areas, during the period July/August/September 2008 they also accomplished the following:

- ✓ Established an alternate routing hub in Baltimore, with the cooperation of the State of Maryland. When all installations are complete, it will be a fully redundant routing hub for the Sailor Network, allowing operation the statewide Sailor backbone in the event of a failure at the Sailor network operations center at the State Library Resource Center at Enoch Pratt Free Library /Central Library.
- ✓ Continued working with St. Mary's County Department of Information Technology to establish a Coarse Wave Division Multiplexing link from Leonardtown to Charlotte Hall. The CWDM link will allow simultaneous transport of Sailor Network, St. Mary's County Library and St. Mary's County Government traffic at gigabit speeds. The St. Mary's CWDM connection will complete the Southern Maryland ring, and complete a western path to Baltimore for the Southern Maryland and Eastern Shore portions of the network via Rockville.
- ✓ Created a dual path microwave link between Caroline and Dorchester counties, on the Eastern Shore, in cooperation with the State of Maryland. This project allowed the establishment of two more wireless rings on the Lower Shore providing increased bandwidth and redundancy.
- ✓ SOC completed the conversion to Comcast Enterprise Network Services while increasing capacity to many sites:
 - Harford/Belcamp – 25 mbps (5/21/2008)
 - Prince George's/ Largo – 100 mbps (6/3/2008)
 - St. Mary's/Charlotte Hall/SMRLA – 150 mbps (6/27/2008)
 - Frederick/Frederick – 25 mbps (7/9/2008)
 - Howard/Columbia – 25 mbps (8/22/2008)
 - Dorchester/Cambridge – 10 mbps (9/9/2008)
 - Worcester/Snow Hill – 10 mbps (9/9/2008)
 - Wicomico/Salisbury – 100 mbps (9/9/2008)
 - Anne Arundel/Annapolis – 25 mbps (9/12/2008)

*Prepared by the Staff of Sailor Operations Center
Enoch Pratt Free Library, State Library Resource Center*

SAILOR Information Resource Statistics

	FY2009	1q09	FY2008	4q08	3q08	2q08	1q08
SAILOR Web Site Page Views [†]	493,044	493,044	1,883,051	493,508	483,596	467,136	438,811
SAILOR Home Page Views [‡]	51,759	51,759	217,308	59,524	57,244	49,257	51,283
SAILOR Visitors	80,556	80,556	466,548	118,291	123,252	112,494	112,511
WSHS Page Views	19,064,943	19,064,943	70,759,779	18,116,140	18,922,264	16,145,743	17,575,632
Baltimore Sun Archive Downloads	9,162	9,162	46,137	8,854	12,177	15,373	9,733
HeritageQuest Searches	287,269	287,269	1,090,406	265,303	318,990	216,626	289,487
HeritageQuest Citations/Abstracts	623,421	623,421	2,439,185	576,501	700,783	491,577	670,324
HeritageQuest Visitors (Remote/Library) est.	95% / 5%	95% / 5%	94% / 6%	95% / 5%	94% / 6%	94% / 6%	94% / 6%
Science Resource Center*	50,929	50,929	332,116	64,385	108,772	109,233	49,726
Gale Visitors (Remote/Library)	7% / 93%	7% / 93%	9% / 91%	6% / 94%	10% / 90%	10% / 90%	6% / 94%
EBSCO Searches: Total	253,923	253,923	1,261,587	312,985	429,907	246,782	271,913
Alt HealthWatch	1,232	1,232	6,310	1,424	2,550	921	1,415
Automobile Repair Reference Center	8,280	8,280	33,195	9,078	9,556	5,606	8,955
Business Source Elite	12,879	12,879	63,554	15,566	22,026	12,196	13,766
EBSCO Animals	14,485	14,485	55,017	14,093	19,993	10,862	10,069
ERIC	10,713	10,713	47,849	11,735	16,410	8,879	10,825
Funk & Wagnalls New World Encyclopedia	15,009	15,009	71,524	18,933	25,020	12,043	15,528
Health Source - Consumer Edition	17,449	17,449	91,799	23,554	31,986	18,644	17,615
Health Source: Nursing/Academic Edition	16,285	16,285	75,827	19,624	26,495	14,105	15,603
History Reference Center	16,131	16,131	91,506	22,471	33,807	20,763	14,465
MasterFILE Premier	45,771	45,771	222,228	57,424	73,256	47,068	44,480
Middle Search Plus	18,945	18,945	91,461	23,695	32,729	16,928	18,109
Newspaper Source	26,016	26,016	123,291	31,792	42,462	23,662	25,375
Novelist	16,014	16,014	117,448	23,123	36,173	21,571	36,581
Novelist K-8	6,222	6,222	40,703	6,629	12,608	9,894	11,572
Primary Search	16,581	16,581	72,612	19,270	25,019	12,806	15,517
Regional Business News	11,911	11,911	57,263	14,574	19,817	10,834	12,038
EBSCO Visitors (Remote/Library) est.	53% / 47%	53% / 47%	53% / 47%	53% / 47%	54% / 46%	56% / 44%	50% / 50%
World Book Searches	11,575	11,575	73,892	18,369	26,058	26,640	2,825
World Book Visitors (Remote/Library)	58% / 42%	58% / 42%	57% / 43%	58% / 42%	60% / 40%	58% / 42%	47% / 53%
Cruise Account Production	1,138	1,138	4,855	1,128	1,271	1,216	1,240
Cruise Account Population (average)	1,244	1,244	1,326	1,308	1,321	1,335	1,340
V.I.P. Account Production	8	8	66	14	19	24	9
V.I.P. Account Population (average)	636	636	601	628	611	582	581
Video Conferences	3	3	8	2	2	1	3
Video Conference Participants	30	30	103	23	27	11	42

[†] Web Site Page Views - the number of times any page on the web site was viewed.

[‡] Home Page Views - the number of times the home page was viewed.

* Funded with Federal LSTA funds for public libraries.

Table 1

Top Ten Pages on **SAILOR** Web Site

July-08		
Title	URL	Views*
1 SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	67242
2 SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebSCO	17167
3 SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	15051
4 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	5417
5 Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	4116
6 Maryland Statutes & Regulations	http://www.sailor.lib.md.us/MD_topics/law/_cod.html	4000
7 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	2819
8 Maryland Shopping Mall	http://www.sailor.lib.md.us/maryland/sho_mal.html	2661
9 Marina	http://www.sailor.lib.md.us/marina/	2624
10 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	2372

August-08		
Title	URL	Views*
1 SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	31685
2 SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	14175
3 SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebSCO	14133
4 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	5262
5 Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	4281
6 Sailor: Thank you	http://www.sailor.lib.md.us/cgi-bin/comments2.pl	4066
7 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	2672
8 Marina	http://www.sailor.lib.md.us/marina/	2434
9 Maryland Statutes & Regulations	http://www.sailor.lib.md.us/MD_topics/law/_cod.html	2316
10 Maryland Shopping Mall	http://www.sailor.lib.md.us/maryland/sho_mal.html	2275

September-08		
Title	URL	Views*
1 SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	23731
2 SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebSCO	16817
3 SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	13996
4 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	5395
5 Sailor: Thank you	http://www.sailor.lib.md.us/cgi-bin/comments2.pl	4046
6 Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	4032
7 Marina	http://www.sailor.lib.md.us/marina/	2714
8 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	2503
9 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	2235
10 SAILOR: World Book	http://www.sailor.lib.md.us/cgi-bin/worldbook	1812

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aacofb	Anne Arundel County Forest Conservancy District Board	1,703
aadpw	AA Co. Dept of Public Works	1,774
baltocfb	Baltimore City Forestry Board	4,384
baltocfs	Circuit Court for Baltimore City	196,526
bcbf	Baltimore County Forestry Board	6,932
berlin	Berlin, Town of	0
cecilfb	Cecil County Forestry Board	1,595
dgs	MD Dept of General Services	235,220
dhr	MD Dept of Human Resources	0
fathermd	Fatherhood Maryland	6,814
fcdds	Frederick County Department of Social Services	18,442
forest	Carroll County Forest Conservancy Board	738
forvm	FORVM/ Forum for Rural Maryland	23,773
gcapaa	Governor's Commission of Asian Pacific American Affairs	4,611
gcforest	Garrett County Forestry Board	2,681
gcha	Governor's Commission on Hispanic Affairs	19,417
gcia	Governor's Commission on Indian Affairs	3,455
gwib	GWIB/Work Force Investment Board	178
hcforest	Howard County Forestry Board	4,587
hclc	Harbor City Learning Center	4,144
hhsband	Howard High School Band	2,631
lhills	Landover Hills, Town of	18,640
maill	Maryland Interlibrary Loan Organization	2,478
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	9,219
mcforest	Montgomery Co. Forestry Board	1,305
mcw	Maryland Commission for Women	11,750
mdforest	MSAFCDDB / Md. State Assoc. of Forest Conservancy Distr. Brds.	2,480
mdwhf	Maryland Women's Heritage Foundation	0
mena	MD Emergency Number Association	172
mmctv	Montgomery Muni Cable	2,712
montgscd	Montgomery Soil Conservation District	461
mperl	Maryland Public Library Electronic Resource Librarians Group	320
msla	MD State Lottery Agency	18,393,506
mssa	MSDE / Md Stud Svc Alliance	35,199
myercity	Myersville, Town of	7,442
perlit	Persianlit Online	23,687
qacfb	Queen Anne's County Forestry Board	327
soc	Sailor Operations Center	5,488
tespta	Timonium Elementary School PTA	141
vncc	North Chevy Chase, Village of	5,809
wcfb	Washington County Forestry Board	1,039
worsatty	Worcester Co. State's Attorney	3,161
		19,064,941

* Views - the number of times any page on the web site was viewed.