



SAILOR PROJECT

FY2009

SECOND QUARTER REPORT

**OCTOBER THROUGH DECEMBER
2008**

**SAILOR OPERATIONS CENTER
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER
400 CATHEDRAL STREET BALTIMORE, MD 21201**

FY2009 SECOND QUARTER ACTIVITIES SUMMARY

Sailor Operations Center (SOC) staff at the Enoch Pratt Free Library (EPFL) Central Library / State Library Resource Center concern themselves on a day-to-day basis with maintaining an array of services on which Maryland public libraries, government and education agencies, and the residents of Maryland rely. These services include the Sailor Network, the Sailor collection of subscription databases, the Sailor Internet Connection Service (ICS), the Sailor Web Site Hosting Service (WSHS), Sailor Dial-Up Services, and the Sailor Web Site. Besides fulfilling their responsibilities in these areas, during the period July/August/September 2008 they also accomplished the following:

- ✓ Installed and brought to operational status the microwave wireless link to Snow Hill. Access to county fiber to Worcester County Public Library pending.
- ✓ Began construction of a Wave Division Multiplexing (WDM) link, in partnership with the St. Mary's County which will run from Leonardtown to Charlotte Hall. This connection will allow simultaneous support of the local library, county resources and extend the Sailor network to SMRLA. The WDM connection will complete the Southern Maryland ring, which extends to the Eastern Shore via wireless and then through to Rockville via Comcast fiber.
- ✓ Met with State of Maryland IT staff and those of various county governments to explore opportunities to extend the wireless network infrastructure into Western Maryland from Montgomery to Frederick County and Washington County.
- ✓ Met with Washington County Public Network (WCPN) to discuss future WCPN/Sailor connection to networkMaryland.
- ✓ Met with Harford County IT Director to discuss the wireless link the library headquarters in Belcamp and possible sharing of a communications tower.
- ✓ Surveyed the Maryland Public Electronic Resource Librarians group (MPERL) for their opinions regarding Sailor database preferences in preparation for the Winter 2009 MPERL meeting (to be scheduled at a later date).

*Prepared by the Staff of Sailor Operations Center
State Library Resource Center
Enoch Pratt Free Library, Central Library*

SAILOR Information Resource Statistics

	FY2009	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
SAILOR Web Site Page Views [†]	933,561	440,517	493,044	1,883,051	493,508	483,596	467,136	438,811
SAILOR Home Page Views [‡]	92,482	40,723	51,759	217,308	59,524	57,244	49,257	51,283
SAILOR Visitors	153,810	73,254	80,556	466,548	118,291	123,252	112,494	112,511
WSHS Page Views	39,533,533	20,468,590	19,064,943	70,759,779	18,116,140	18,922,264	16,145,743	17,575,632
Baltimore Sun Archive Downloads	16,568	7,406	9,162	46,137	8,854	12,177	15,373	9,733
HeritageQuest Searches	536,517	249,248	287,269	1,090,406	265,303	318,990	216,626	289,487
HeritageQuest Citations/Abstracts	1,176,379	552,958	623,421	2,439,185	576,501	700,783	491,577	670,324
HeritageQuest Visitors (Remote/Library) est.	95% / 5%	95% / 5%	95% / 5%	94% / 6%	95% / 5%	94% / 6%	94% / 6%	94% / 6%
Science Resource Center*	143,959	93,030	50,929	332,116	64,385	108,772	109,233	49,726
Gale Visitors (Remote/Library)	11% / 89%	14% / 86%	7% / 93%	9% / 91%	6% / 94%	10% / 90%	10% / 90%	6% / 94%
EBSCO Searches: Total	613,619	359,696	253,923	1,261,587	312,985	429,907	246,782	271,913
Alt HealthWatch	3,125	1,893	1,232	6,310	1,424	2,550	921	1,415
Automobile Repair Reference Center	16,468	8,188	8,280	33,195	9,078	9,556	5,606	8,955
Business Source Elite	31,066	18,187	12,879	63,554	15,566	22,026	12,196	13,766
EBSCO Animals	31,281	16,796	14,485	55,017	14,093	19,993	10,862	10,069
ERIC	28,110	17,397	10,713	47,849	11,735	16,410	8,879	10,825
Funk & Wagnalls New World Encyclopedia	36,079	21,070	15,009	71,524	18,933	25,020	12,043	15,528
Health Source - Consumer Edition	45,625	28,176	17,449	91,799	23,554	31,986	18,644	17,615
Health Source: Nursing/Academic Edition	40,185	23,900	16,285	75,827	19,624	26,495	14,105	15,603
History Reference Center	46,536	30,405	16,131	91,506	22,471	33,807	20,763	14,465
MasterFILE Premier	111,702	65,931	45,771	222,228	57,424	73,256	47,068	44,480
Middle Search Plus	47,271	28,326	18,945	91,461	23,695	32,729	16,928	18,109
Newspaper Source	65,508	39,492	26,016	123,291	31,792	42,462	23,662	25,375
NovelList	30,417	14,403	16,014	117,448	23,123	36,173	21,571	36,581
NovelList K-8	11,734	5,512	6,222	40,703	6,629	12,608	9,894	11,572
Primary Search	39,886	23,305	16,581	72,612	19,270	25,019	12,806	15,517
Regional Business News	28,626	16,715	11,911	57,263	14,574	19,817	10,834	12,038
EBSCO Visitors (Remote/Library) est.	56% / 44%	59% / 41%	53% / 47%	53% / 47%	53% / 47%	54% / 46%	56% / 44%	50% / 50%
World Book Searches	35,355	23,780	11,575	73,892	18,369	26,058	26,640	2,825
World Book Visitors (Remote/Library)	59% / 41%	60% / 40%	58% / 42%	57% / 43%	58% / 42%	60% / 40%	58% / 42%	47% / 53%
Cruise Account Production	2,227	1,089	1,138	4,855	1,128	1,271	1,216	1,240
Cruise Account Population (average)	1,220	1,203	1,236	1,318	1,300	1,313	1,327	1,332
V.I.P. Account Production	10	2	8	66	14	19	24	9
V.I.P. Account Population (average)	638	640	636	601	628	611	582	581
Video Conferences	5	2	3	8	2	2	1	3
Video Conference Participants	53	23	30	103	23	27	11	42

[†] Web Site Page Views - the number of times any page on the web site was viewed.

[‡] Home Page Views - the number of times the home page was viewed.

* Funded with Federal LSTA funds for public libraries.

Baltimore Sun downloads are down about 50% from this time last year. HeritageQuest use is steady and primarily via remote access. Public Library statistics for Science Resource Center indicate 14% of users use it via library card authentication. EBSCO product use is steady, however, use of the 2 Novelist products has fallen by 50%. Use of the History Reference Center appears to be rising significantly. 56% use it remotely, 44% by in-library use. World Book use is increasing, with 60% remote use and 40% in-library.

Table 1

GALE SCIENCE RESOURCE CENTER USE

SESSIONS	FY2009	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Academics								
Science Resource Center (Total)	15,736	9,441	6,295	46,688	11,487	11,326	14,498	9,377
Science Resource Center (On Campus)	15,735	9,441	6,294	46,560	11,446	11,301	14,453	9,360
Science Resource Center (Remote)	1	0	1	128	41	25	45	17
percent On Campus	99.99			99.73				
percent Remote	0.01			0.27				

K12s								
Science Resource Center (Total)	64,295	44,153	20,142	114,661	19,113	33,603	44,346	17,599
Science Resource Center (At School)	60,752	41,477	19,275	105,269	17,748	29,397	42,367	15,757
Science Resource Center (Remote)	3,543	2,676	867	9,392	1,365	4,206	1,979	1,842
percent At School	94.49			91.81				
percent Remote	5.51			8.19				

Publics								
Science Resource Center (Total)	31,179	18,310	12,869	83,572	16,295	24,516	29,580	13,181
Science Resource Center (In Library)	27,340	15,613	11,727	77,013	15,240	22,125	27,291	12,357
Science Resource Center (Remote)	3,839	2,697	1,142	6,559	1,055	2,391	2,289	824
percent In Library	87.69			92.15				
percent Remote	12.31			7.85				

DOWNLOADS	FY2009	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Academics								
Science Resource Center (Total)	8,935	6,097	2,838	17,522	4,085	4,621	5,850	2,966
Science Resource Center (On Campus)	8,934	6,097	2,837	17,282	3,998	4,570	5,767	2,947
Science Resource Center (Remote)	1	0	1	237	84	51	83	19
percent On Campus	99.99			98.63				
percent Remote	0.01			1.35				

K12s								
Science Resource Center (Total)	94,563	61,470	33,093	168,554	26,747	48,988	64,405	28,414
Science Resource Center (At School)	88,279	56,801	31,478	152,907	24,434	42,087	61,247	25,139
Science Resource Center (Remote)	6,284	4,669	1,615	15,647	2,313	6,901	3,158	3,275
percent At School	93.35			90.72				
percent Remote	6.65			9.28				

Publics								
Science Resource Center (Total)	12,604	8,723	3,881	24,163	3,574	7,729	9,584	3,276
Science Resource Center (In Library)	4,145	2,798	1,347	10,443	1,579	2,889	4,466	1,509
Science Resource Center (Remote)	8,459	5,925	2,534	13,720	1,995	4,840	5,118	1,767
percent In Library	32.89			43.22				
percent Remote	67.11			56.78				

Usage statistics indicate K12 is the primary user of this resource. Academic use is low.

Sessions statistics capture a sense of how many people are actually using the database.

Downloads are full text articles downloaded during a Session. Downloads suggest that the user has found an article he/she intends to use.

Top Ten Pages on **SAILOR** Web Site

October-08		
Title	URL	Views*
1 SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	28662
2 SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebSCO	19302
3 SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	13460
4 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	5081
5 Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	4039
6 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	2489
7 Marina	http://www.sailor.lib.md.us/marina/	2458
8 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	2232
9 SAILOR: World Book	http://www.sailor.lib.md.us/cgi-bin/worldbook	2201
10 Maryland Shopping Mall	http://www.sailor.lib.md.us/maryland/sho_mal.html	1975

November-08		
Title	URL	Views*
1 SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	28118
2 SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebSCO	19256
3 SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	12198
4 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	4901
5 Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	3547
6 Maryland Shopping Mall	http://www.sailor.lib.md.us/maryland/sho_mal.html	3394
7 Sailor: Thank you	http://www.sailor.lib.md.us/cgi-bin/comments2.pl	3083
8 SAILOR: World Book	http://www.sailor.lib.md.us/cgi-bin/worldbook	2447
9 SAILOR: FEEDBACK FORM	http://www.sailor.lib.md.us/forms/feedback.html	2388
10 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	2304

December-08		
Title	URL	Views*
1 SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	33976
2 SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebSCO	16076
3 SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	10442
4 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	4583
5 Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	3305
6 SAILOR: World Book	http://www.sailor.lib.md.us/cgi-bin/worldbook	3141
7 Maryland Shopping Mall	http://www.sailor.lib.md.us/maryland/sho_mal.html	2629
8 SAILOR Feedback	http://www.sailor.lib.md.us/forms/feedback.html	2489
9 search sailer	http://www.sailor.lib.md.us/forms/md_data.html	2373
10 Marina	http://www.sailor.lib.md.us/marina/	2242

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aacofb	Anne Arundel County Forest Conservancy District Board	1,863
aadpw	AA Co. Dept of Public Works	1,973
baltocfb	Baltimore City Forestry Board	5,051
baltocfs	Circuit Court for Baltimore City	188,266
bcbf	Baltimore County Forestry Board	8,512
berlin	Berlin, Town of	0
cecilfb	Cecil County Forestry Board	1,621
dgs	MD Dept of General Services	229,039
dhr	MD Dept of Human Resources	0
fathermd	Fatherhood Maryland	7,060
fcdds	Frederick County Department of Social Services	19,339
forest	Carroll County Forest Conservancy Board	942
forvm	FORVM/ Forum for Rural Maryland	32,309
gcapaa	Governor's Commission of Asian Pacific American Affairs	1,179
gcforest	Garrett County Forestry Board	2,710
gcha	Governor's Commission on Hispanic Affairs	7,348
gcia	Governor's Commission on Indian Affairs	623
gwib	GWIB/Work Force Investment Board	185
hcforest	Howard County Forestry Board	5,105
hclc	Harbor City Learning Center	5,771
hhsband	Howard High School Band	1,394
lhills	Landover Hills, Town of	18,493
maill	Maryland Interlibrary Loan Organization	3,697
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	22,355
mcforest	Montgomery Co. Forestry Board	1,529
mcw	Maryland Commission for Women	10,364
mdforest	MSAFCDDB / Md. State Assoc. of Forest Conservancy Distr. Brds.	2,498
mdwhf	Maryland Women's Heritage Foundation	0
mena	MD Emergency Number Association	257
mmctv	Montgomery Muni Cable	2,849
montgscd	Montgomery Soil Conservation District	446
mperl	Maryland Public Library Electronic Resource Librarians Group	349
msla	MD State Lottery Agency	19,800,493
mssa	MSDE / Md Student Services Alliance	36,208
myercity	Myersville, Town of	7,013
perlit	Persianlit Online	23,125
qacfb	Queen Anne's County Forestry Board	441
soc	Sailor Operations Center	8,105
tespta	Timonium Elementary School PTA	119
vncc	North Chevy Chase, Village of	5,992
wcfb	Washington County Forestry Board	1,149
worsatty	Worcester Co. State's Attorney	2,818
		20,468,590

* Views - the number of times any page on the web site was viewed.