



SAILOR

FY2015

FIRST QUARTER REPORT

OCTOBER - DECEMBER 2014

**SAILOR OPERATIONS CENTER
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER
400 CATHEDRAL STREET BALTIMORE, MD 21201**

FY2015 Second Quarter Activities Summary

Sailor Operations Center (SOC) staff at the Enoch Pratt Free Library, Central Library, Maryland State Library Resource Center concern themselves on a day-to-day basis with maintaining an array of services on which Maryland public libraries, government and education agencies, and the residents of Maryland rely. These services include the Sailor Network, the Sailor collection of subscription databases, the Sailor Internet Connection Service (ICS), the Sailor Web Site Hosting Service (WSHS), Sailor Dial-Up Services, and the Sailor website.

Besides fulfilling their responsibilities in these areas, they also applied their efforts to the following activities during October, November and December:

Relais / MARINA

- ✓ In late October, MILO worked with Relais to troubleshoot and resolve a problem with the Book and Journal Request Form that resulted in duplicate OCLC requests.
- ✓ In early December Relais implemented revisions to the files that control the definition of “title” within the MARINA Discovery environment. The revisions were implemented to improve the accuracy of searching and the selection of material being requested when the requested material is part of a collection of work sharing the same title.

SAILOR NETWORK

- ✓ **Eastern Shore.** The Sailor point-to-point, wireless infrastructure on the Eastern Shore is being replaced with fiber based services. SOC has contracted with Bay Country and Maryland Broadband to connect the Upper Shore county library headquarters sites to the Sailor Comcast connection in Cambridge during 2015.
- ✓ **Calvert County.** The Prince Frederick Library in Calvert County will be migrated from Sailor wireless to Comcast fiber based services in early 2015. After the transition, the Sailor wireless network infrastructure in Calvert County will be transitioned Calvert Count Government ownership.
- ✓ **Howard County.** To accommodate the relocation of Howard County Library’s administrative offices, the Sailor Comcast connection is being moved from the East Columbia Branch to the new offices on Frederick Road.

Prepared by the Staff of Sailor Operations Center

SAILOR Information Resource Statistics

	FY2015	FY2015 Q4	FY2015 Q3	FY2015 Q2	FY2015 Q1	FY2014	FY2014 Q4	FY2014 Q3	FY2014 Q2	FY2014 Q1
SAILOR Web Site Page Views [†]	133,433			67,056	66,377	303,043	63,597	81,564	72,049	85,833
SAILOR Home Page Views [‡]	19,196			9,653	9,543	43,825	8,924	11,485	10,024	13,392
SAILOR Visitors	65,872			33,550	32,322	136,267	31,860	38,262	31,375	34,770
WSHS Page Views	1,948,543			869,766	1,078,777	4,237,338	1,148,703	1,028,690	1,002,435	1,057,510
Cruise Account New	131			56	75	359	64	80	89	126
Cruise Account Renewal (by staff)	54			16	38	201	23	64	17	97
Cruise Account Renewal (by user)	90			28	62	196	25	68	35	68
Cruise Account Population	293			276	310	421	344	401	444	493
V.I.P. Account Production	0					1				1
V.I.P. Account Population	674			674	674	674	674	674	674	673

[†] *Web Site Page Views* - the number of times any page on the web site was viewed.

[‡] *Home Page Views* - the number of times the home page was viewed.

Table 1

SAILOR HeritageQuest Online

	FY2015	FY2015 Q4	FY2015 Q3	FY2015 Q2	FY2015 Q1	FY2014	FY2014 Q4	FY2014 Q3	FY2014 Q2	FY2014 Q1
Searches by Database										
Books	6,749			3,170	3,579	14,685	3,162	4,263	3,274	3,986
African American Heritage	0					0				
American Antiquarian Society	0					0				
U.S. Census	121,072			57,583	63,489	287,477	60,179	79,453	70,051	77,794
Freedman's Bank	1,701			847	854	3,173	545	872	966	790
Periodicals	4,050			1,833	2,217	8,930	1,824	2,620	2,020	2,466
Revolutionary War	2,607			1,209	1,398	5,356	1,380	1,452	1,110	1,414
U.S. Congress Actions	719			319	400	1,552	281	461	346	464
Totals	136,179			64,642	71,537	319,621	67,090	88,660	77,421	86,450
Citation Abstracts by Database										
Books	61,873			21,963	39,910	120,787	24,038	40,121	23,490	33,138
African American Heritage	296			34	262	1,331	640	409	65	217
American Antiquarian Society	13,112			5,304	7,808	24,551	5,567	7,932	4,672	6,380
U.S. Census	195,484			91,461	104,023	437,971	86,514	120,185	114,747	116,525
Freedman's Bank	1,090			569	521	2,384	462	810	607	505
Periodicals	1,561			736	825	3,617	681	1,265	803	868
Revolutionary War	7,897			3,770	4,127	18,819	6,325	5,270	3,033	4,191
U.S. Congress Actions	566			279	287	2,107	536	697	326	548
Totals	273,416			120,067	153,349	590,641	117,902	170,722	144,384	157,633
Documents by Delivery Method										
Download : Citation Image	4			3	1	18	6	6	3	3
Download : Pdf	3,575			1,785	1,790	7,498	1,440	2,153	1,957	1,948
Download : Tif	957			382	575	1,079	227	396	154	302
On-Line Display : Citation	1,561			736	825	3,617	681	1,265	803	868
On-Line Display : Citation Image	273,369			120,016	153,353	592,064	120,750	170,914	143,459	156,941
On-Line Display : Pdf	1,015			442	573	3,038	560	734	639	1,105
On-Line Display : Tif	0					0				
Printer : Citation Image	1,398			752	646	4,253	1,099	1,221	728	1,205
Totals	281,879			124,116	157,763	611,567	124,763	176,689	147,743	162,372

Table 2

SAILOR EBSCO Database Use (Maryland Public Libraries)

	FY2015	FY2015 Q4	FY2015 Q3	FY2015 Q2	FY2015 Q1	FY2014	FY2014 Q4	FY2014 Q3	FY2014 Q2	FY2014 Q1
Sessions (Users)										
Automobile Repair Reference Center	6,560			3,032	3,528	12,986	3,302	3,077	3,035	3,572
Columbia Encyclopedia	69,522			32,399	37,123	144,548		36,448	35,638	39,087
Columbia Encyclopedia	392			111	281	180	41	56	56	27
Funk & Wagnalls New World Encyclopedia	218,366			104,278	114,088	450,933	108,143	115,227	110,822	116,741
History Reference Center	223,819			107,710	116,109	468,138	111,052	121,235	116,800	119,051
MAS Ultra - School Edition	219,457			104,461	114,996	459,681	109,297	117,861	113,571	118,952
MasterFILE Premier	258,991			124,124	134,867	1,418,351	225,593	399,861	373,418	419,479
Middle Search Plus	220,137			105,048	115,089	459,351	109,496	118,345	113,430	118,080
Primary Search	71,130			34,507	36,623	142,669	33,112	36,512	35,036	38,009
Regional Business News	67,568			31,381	36,187	138,542	32,116	35,043	33,806	37,577
Science Image Collection	5,917			4,156	1,761	21,660	1,854	4,800	9,340	5,666
Science Reference Center	221,479			105,879	115,600	461,925	109,547	119,038	114,822	118,518
World History Image Collection	7,776			5,667	2,109	26,542	3,145	6,506	10,741	6,150
Totals	1,591,114			762,753	828,361	4,205,506	880,073	1,114,009	1,070,515	1,140,909
Downloads (Retrievals)										
Automobile Repair Reference Center	41,910			19,886	22,024	75,731	19,722	19,250	17,119	19,640
Business Source Premier	7,416			4,199	3,217	17,645	4,280	4,605	5,261	3,499
Columbia Encyclopedia	1,298			84	1,214	157	39	59	37	22
Funk & Wagnalls New World Encyclopedia	4,464			3,698	766	6,690	1,407	2,287	2,339	657
History Reference Center	12,621			9,524	3,097	33,106	5,802	12,440	11,277	3,587
MAS Ultra - School Edition	8,440			6,035	2,405	25,866	6,317	6,863	7,387	5,299
MasterFILE Premier	57,415			34,142	23,273	133,054	30,868	35,254	39,754	27,178
Middle Search Plus	6,507			5,022	1,485	19,197	4,425	6,898	5,566	2,308
Primary Search	3,901			3,255	646	8,890	2,770	2,292	2,664	1,164
Regional Business News	1,780			1,038	742	3,150	756	849	1,009	536
Science Image Collection	26			2	24	24	8	13	1	2
Science Reference Center	7,664			5,131	2,533	16,688	2,566	5,292	6,419	2,411
World History Image Collection	159			117	42	503	42	112	249	100
Totals	153,601			92,133	61,468	340,701	79,002	96,214	99,082	66,403
Searches										
Automobile Repair Reference Center	10,988			5,042	5,946	24,505	6,245	6,084	5,416	6,760
Business Source Premier	83,198			42,122	41,076	171,841	38,563	44,368	43,771	45,139
Columbia Encyclopedia	2,780			300	2,480	375	73	119	122	61
Funk & Wagnalls New World Encyclopedia	235,247			118,447	116,800	483,534	112,406	124,784	121,184	125,160
History Reference Center	246,705			125,066	121,639	527,129	120,065	140,219	135,534	131,311
MAS Ultra - School Edition	236,727			117,478	119,249	515,834	117,715	132,658	128,930	136,531
MasterFILE Premier	325,312			162,678	162,634	1,567,101	258,770	439,024	414,594	454,713
Middle Search Plus	238,852			119,610	119,242	508,988	116,954	134,366	128,552	129,116
Primary Search	85,780			46,798	38,982	168,014	36,979	44,141	43,406	43,488
Regional Business News	75,373			37,547	37,826	155,798	34,203	39,632	39,963	42,000
Science Image Collection	18,729			13,495	5,234	48,007	5,191	13,088	19,347	10,381
Science Reference Center	241,763			120,718	121,045	511,751	115,716	134,278	131,767	129,990
World History Image Collection	22,869			17,299	5,570	60,450	8,836	17,760	22,315	11,539
Totals	1,824,323			926,600	897,723	4,743,327	971,716	1,270,521	1,234,901	1,266,189

Table 3

FY2015

Sailor Database Downloads

Combined MPL and K-12 Statistics

	FY2015				
Heritage Quest	Total	FY15 Q4	FY15 Q3	FY15 Q2	FY15 Q1
MPL	281,879	0	0	124,116	157,763
	FY2015				
EBSCO	Total	FY15 Q4	FY15 Q3	FY15 Q2	FY15 Q1
MPL	245,734	0	0	92,133	153,601
K-12	225,764	0	0	163,292	62,472
Total EBSCO	471,498	0	0	255,425	216,073
All Downloads	753,377	0	0	379,541	216,073

Filename: Sailor DB MPL and K12 Downloads- FY2015 Jul -Dec.xlsx

Table 3a

Top Ten Pages on SAILOR Web Site

October-2014		
Title	URL	Views*
1	HeritageQuest	4277
2	Research Databases - Services	1875
3	Maryland Public Library Directory	1396
4	Marina - Services	1169
5	Marina - Services	773
6	Search	528
7	Student Research Center	445
8	Science Reference Center	432
9	Middle Search Plus	347
10	History Reference Center	335

November-2014		
Title	URL	Views*
1	HeritageQuest	3987
2	Research Databases - Services	1834
3	Maryland Public Library Directory	1090
4	Marina - Services	1022
5	Marina - Services	695
6	Search	475
7	History Reference Center	451
8	Student Research Center	399
9	Middle Search Plus	398
10	MasterFILE Premier	271

December-2014		
Title	URL	Views*
1	HeritageQuest	3865
2	Research Databases - Services	1555
3	Maryland Public Library Directory	1161
4	Marina - Services	1060
5	Marina - Services	679
6	Search	436
7	History Reference Center	321
8	Student Research Center	311
9	Searchasaurus	281
10	Prince George's County Memorial Library	238

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aadpw	AA Co. Dept of Public Works	2,557
baltocfb	Baltimore City Forestry Board	0
baltocfs	Circuit Court for Baltimore City	691,373
bcbf	Baltimore County Forestry Board	1,766
cecilfb	Cecil County Forestry Board	3,222
fcdds	Frederick County Department of Social Services	42,527
forvm	FORVM/ Forum for Rural Maryland	1,873
gcforest	Garrett County Forestry Board	2,199
gwib	GWIB/Work Force Investment Board	585
hcforest	Howard County Forestry Board	6,360
lhills	Landover Hills, Town of	17,071
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	41,596
mcforest	Montgomery Co. Forestry Board	1,057
mmctv	Montgomery Muni Cable	3,350
montgscd	Montgomery Soil Conservation District	2,648
perlit	Persianlit Online	13,292
qacfb	Queen Anne's County Forestry Board	564
vncc	North Chevy Chase, Village of	8,668
wcfb	Washington County Forestry Board	23,023
		863,731

* Views - the number of times any page on the web site was viewed.