



SAILOR

FY2018

THIRD QUARTER REPORT

JANUARY - MARCH 2018

**SAILOR OPERATIONS CENTER
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER
400 CATHEDRAL STREET BALTIMORE, MD 21201**

SAILOR Information Resource Statistics

	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1
SAILOR Web Site Page Views [†]	121,222		43,237	40,356	37,629	187,907	40,663	46,801	47,876	52,567
SAILOR Home Page Views [‡]	14,738		4,962	4,634	5,142	24,455	5,633	6,195	5,864	6,763
SAILOR Visitors	58,908		20,905	19,215	18,788	89,472	19,285	22,183	22,501	25,503
WSHS Page Views	451,084		131,170	142,581	177,333	984,882	259,307	275,445	226,247	223,883
Cruise Account New	52		12	10	30	127	29	28	30	40
Cruise Account Renewal (by staff)	35		8	10	17	66	5	24	15	22
Cruise Account Renewal (by user)	66		19	14	33	89	10	30	16	33
Cruise Account Population	105		92	103	120	154	138	150	158	168
V.I.P. Account Production	0					0				
V.I.P. Account Population	672		672	672	672	673	672	672	673	673

[†] Web Site Page Views - the number of times any page on the web site was viewed.

[‡] Home Page Views - the number of times the home page was viewed.

Table 1

SAILOR HeritageQuest Online

	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1
Searches by Database										
Books	12,055		5,523	4,612	1,920	9,919	2,696	2,378	1,888	2,957
U.S. Census	379,929		92,169	146,549	141,211	643,179	154,488	159,696	148,556	180,439
City Directories	36,540		7,882	15,310	13,348	84,654	20,404	23,994	12,476	27,780
Family History	0					0				
Freedman's Bank	971		277	391	303	2,162	336	750	512	564
Social Security Death Index	7		4	3		9		9		
Cemeteries	6,064		1,325	2,167	2,572	26,766	7,704	7,082	5,408	6,572
Immigration Records	374		152	123	99	455	102	139	90	124
Maps & Photos	778		313	267	198	1,887	342	748	553	244
Military Records	31		19	6	6	38	15	10	5	8
Periodicals	0					479			129	350
Public Records	2,930		756	1,089	1,085	5,548	1,170	1,933	907	1,538
Revolutionary War	6,247		1,809	2,485	1,953	4,594	1,328	1,200	928	1,138
U.S. Congress Actions	54		28	5	21	127	19	65	16	27
Vital Records	5,599		1,580	2,426	1,593	9,259	2,226	2,092	2,315	2,626
Totals	451,579		111,837	175,433	164,309	789,076	190,830	200,096	173,783	224,367

Citation Abstracts by Database

Books	30,740		12,872	12,129	5,739	29,351	7,916	7,371	5,655	8,409
U.S. Census	313,041		75,749	120,387	116,905	533,682	123,437	133,104	126,603	150,538
City Directories	42,152		13,981	15,025	13,146	89,197	22,713	23,508	10,810	32,166
Family History	10		10			18				18
Freedman's Bank	755		178	304	273	2,165	298	823	495	549
Social Security Death Index	22		18	3	1	138	104	8		26
Cemeteries	3,414		401	1,329	1,684	16,819	4,321	4,640	3,232	4,626
Immigration Records	1,419		916	340	163	957	373	194	198	192
Maps & Photos	824		250	329	245	2,302	452	944	596	310
Military Records	1,158		776	232	150	879	312	102	220	245
Periodicals	0					150			35	115
Public Records	1,818		204	794	820	3,954	822	1,384	646	1,102
Revolutionary War	21,545		10,067	6,995	4,483	16,744	4,700	4,906	2,944	4,194
U.S. Congress Actions	34		15		19	253	19	159	60	15
Vital Records	4,387		1,528	1,702	1,157	6,300	1,563	1,508	1,505	1,724
Totals	421,319		116,965	159,569	144,785	702,909	167,030	178,651	152,999	204,229

Documents by Delivery Method

Download : Pdf	0					6			6	
On-Line Display : Citation	0					125			35	90
On-Line Display : Citation Image	421,319		116,965	159,569	144,785	699,769	167,030	178,651	152,958	201,130
Totals	421,319		116,965	159,569	144,785	699,900	167,030	178,651	152,999	201,220

Table 2

SAILOR EBSCO Database Use (Maryland Public Libraries)

	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1
Sessions (Users)										
American Heritage Children's Dictionary	185,890		60,484	50,865	74,541	405,450	89,851	95,042	101,841	118,716
Automobile Repair Reference Center	5,926		2,357	723	2,846	10,406	2,728	2,303	2,552	2,823
Business Source Premier	710,288		240,257	207,660	262,371	1,158,661	287,713	311,245	273,098	286,605
eBook Collection (EBSCOhost)	20,715		7,823	10,335	2,557	28,229	5,366	10,376	9,093	3,394
ERIC	21,799		8,477	10,268	3,054	25,235	3,994	9,428	7,755	4,058
Funk & Wagnalls New World Encyclopedia	214,062		72,661	62,445	78,956	442,612	96,714	109,551	112,762	123,585
History Reference Center	962,586		339,353	300,353	322,880	1,453,055	346,493	382,327	355,732	368,503
Hobbies & Crafts Reference Center	10,138		3,306	4,869	1,963	14,169	2,708	4,670	4,101	2,690
Home Improvement Reference Center	9,511		3,226	4,575	1,710	12,019	2,349	4,315	3,347	2,008
MAS Ultra - School Edition	222,945		71,968	69,557	81,420	454,392	97,974	113,156	118,370	124,892
MasterFILE Premier	920,811		315,091	277,007	328,713	1,489,151	350,326	385,840	362,229	390,756
Middle Search Plus	229,097		75,913	71,478	81,706	469,578	101,731	119,171	123,097	125,579
Primary Search	57,269		17,189	16,229	23,851	185,533	46,298	53,041	45,661	40,533
Professional Development Collection	19,568		7,656	9,136	2,776	23,633	3,818	8,935	7,099	3,781
Regional Business News	707,855		238,808	206,633	262,414	1,140,938	285,496	306,856	267,032	281,554
Science Reference Center	924,276		318,173	282,860	323,243	1,439,863	343,925	379,190	348,507	368,241
Small Engine Repair Reference Center	8,745		2,866	4,311	1,568	11,454	2,270	4,102	3,164	1,918
Teacher Reference Center	708,409		240,156	207,272	260,981	1,160,360	290,887	312,550	271,690	285,233
Topic Overviews K-5	12,471		6,382	5,109	980	17,550	3,499	6,699	6,085	1,267
Totals	5,952,361		2,032,146	1,801,685	2,118,530	9,942,288	2,364,140	2,618,797	2,423,215	2,536,136
Downloads (Retrievals)										
American Heritage Children's Dictionary										
Automobile Repair Reference Center	26,458		9,918	4,023	12,517	62,214	14,587	13,769	16,104	17,754
Business Source Premier	11,595		4,355	4,596	2,644	21,861	4,300	6,880	6,654	4,027
eBook Collection (EBSCOhost)	213		58	99	56	375	72	94	112	97
ERIC	14		1	9	4					
Funk & Wagnalls New World Encyclopedia	12,274		6,225	4,853	1,196	19,744	2,343	5,578	5,195	6,628
History Reference Center	46,949		16,217	26,242	4,490	84,436	9,548	30,143	26,988	17,757
Hobbies & Crafts Reference Center	10,244		2,815	2,644	4,785	15,855	3,900	3,680	4,976	3,299
Home Improvement Reference Center	4,034		1,446	1,205	1,383	5,521	1,697	1,294	1,442	1,088
MAS Ultra - School Edition	16,209		6,133	8,255	1,821	55,292	4,276	27,790	13,071	10,155
MasterFILE Premier	104,356		38,719	44,101	21,536	648,796	48,678	88,627	154,115	357,376
Middle Search Plus	19,997		9,280	9,020	1,697	31,647	5,623	12,439	11,425	2,160
Primary Search	8,942		4,863	3,385	694	12,353	3,328	3,635	3,837	1,553
Professional Development Collection	5,252		1,802	2,424	1,026	6,579	1,175	2,046	1,914	1,444
Regional Business News	1,884		670	739	475	6,946	1,227	2,728	2,044	947
Science Reference Center	26,396		8,199	12,847	5,350	40,692	5,502	11,081	11,655	12,454
Small Engine Repair Reference Center	1,140		227	319	594	1,959	819	468	245	427
Teacher Reference Center	56		11	7	38					
Topic Overviews K-5	6,607		3,905	2,386	316	4,587	689	1,930	1,611	357
Totals	302,620		114,844	127,154	60,622	1,018,857	107,764	212,182	261,388	437,523
Searches										
American Heritage Children's Dictionary	203,949		66,600	55,486	81,863	690,695	93,749	368,534	108,518	119,894
Automobile Repair Reference Center	6,769		2,634	958	3,177	15,390	3,756	3,606	4,118	3,910
Business Source Premier	747,540		255,660	222,390	269,490	1,232,317	279,807	439,025	254,828	258,657
eBook Collection (EBSCOhost)	50,420		19,187	24,131	7,102	74,871	14,141	26,419	22,869	11,442
ERIC	55,994		21,815	26,125	8,054	73,989	11,172	28,633	21,304	12,880
Funk & Wagnalls New World Encyclopedia	267,415		92,216	82,567	92,632	788,001	110,115	408,364	135,187	134,335
History Reference Center	1,039,684		364,076	333,021	342,587	1,731,892	349,668	665,929	365,093	351,202
Hobbies & Crafts Reference Center	19,601		6,414	9,583	3,604	27,055	5,408	9,176	7,370	5,101
Home Improvement Reference Center	18,391		6,196	9,052	3,143	24,134	4,973	8,563	6,468	4,130
MAS Ultra - School Edition	298,232		98,285	99,804	100,143	821,442	115,064	416,287	151,205	138,886
MasterFILE Premier	1,026,627		348,403	318,328	359,896	1,802,689	362,290	671,263	376,743	392,393
Middle Search Plus	304,268		101,150	102,403	100,715	843,350	118,884	426,207	158,800	139,639
Primary Search	109,574		39,774	38,319	31,481	392,937	58,926	215,656	66,776	51,579
Professional Development Collection	51,525		20,323	23,706	7,496	67,698	10,354	26,450	19,197	11,697
Regional Business News	738,001		250,468	219,493	268,040	1,220,187	278,128	436,487	250,436	255,136
Science Reference Center	1,013,299		345,730	322,383	345,186	1,716,154	346,410	660,910	355,293	353,541
Small Engine Repair Reference Center	17,944		5,789	9,020	3,135	23,761	4,671	8,495	6,433	4,162
Teacher Reference Center	746,990		257,192	222,849	266,949	1,218,360	274,971	434,764	251,661	256,964
Topic Overviews K-5	23,995		12,304	9,625	2,066	36,578	7,393	14,094	12,677	2,414
Totals	6,740,218		2,314,216	2,129,243	2,296,759	12,801,500	2,449,880	5,268,682	2,574,976	2,507,962

Table 3

SAILOR EBSCO Database Use (Maryland Public Libraries + K-12)

	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1
Downloads (Retrievals)										
HeritageQuest										
MPL	421,319		116,965	159,569	144,785	699,900	167,030	178,651	152,999	201,220
EBSCO										
MPL	302,620		114,844	127,154	60,622	1,018,857	107,764	212,182	261,388	437,523
K-12	672,577		304,072	319,903	48,602	457,982	64,619	162,676	183,338	47,349
Total EBSCO	975,197	0	418,916	447,057	109,224	1,476,839	172,383	374,858	444,726	484,872
Total Downloads	1,396,516				2,176,739					

Table 4

SAILOR Rosetta Stone Statistics

	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1
Active Learners			4,125	3,126	3,456		3,524	4,774	5,143	3,490
Inactive Learners			59	67	78		15,326	11,604	7,305	4,377
Total Learners	0		4,184	3,193	3,534		18,850	16,378	12,448	7,867
Total Languages			30	30	30		30	30	30	30
Total Activities	0						89,734	117,900	99,848	61,084

Table 5

Top Ten Pages on SAILOR Web Site

January-2018		
Title	URL	Views*
HeritageQuest	http://db.sailor.lib.md.us/db/hqo	2479
0 Marina - Services	http://www.sailor.lib.md.us/services/marina/	1199
3 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/	977
4 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	895
5 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/?id=360	685
6 Marina - Services	http://www.sailor.lib.md.us/services/marina/?id=432	520
7 Search	http://www.sailor.lib.md.us/search/	276
8 Services	http://www.sailor.lib.md.us/services/	159
9 Cruise Accounts	http://www.sailor.lib.md.us/services/dial-up/?id=395	153
10 Maryland Public Library Directory Administrati	http://directory.sailor.lib.md.us/admin/employee.php	152

February-2018		
Title	URL	Views*
1 HeritageQuest	http://db.sailor.lib.md.us/db/hqo	2527
2 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/	1128
3 Marina - Services	http://www.sailor.lib.md.us/services/marina/	1037
4 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	1007
5 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/?id=360	610
6 Marina - Services	http://www.sailor.lib.md.us/services/marina/?id=432	437
7 Search	http://www.sailor.lib.md.us/search/	232
8 Services	http://www.sailor.lib.md.us/services/	196
9 Maryland Public Library Directory	http://directory.sailor.lib.md.us/library/	138
10 About	http://www.sailor.lib.md.us/about/	106

March-2018		
Title	URL	Views*
1 HeritageQuest	http://db.sailor.lib.md.us/db/hqo	2526
2 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	1071
3 Marina - Services	http://www.sailor.lib.md.us/services/marina/	1060
4 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/	701
5 Marina - Services	http://www.sailor.lib.md.us/services/marina/?id=432	487
6 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/?id=360	425
7 Search	http://www.sailor.lib.md.us/search/	244
8 Links	http://www.sailor.lib.md.us/links/	184
9 Services	http://www.sailor.lib.md.us/services/	180
10 Maryland Public Library Directory	http://directory.sailor.lib.md.us/library/	175

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aadpw	AA Co. Dept of Public Works	355
baltocfb	Baltimore City Forestry Board	2,574
baltocfs	Circuit Court for Baltimore City	0
bcbf	Baltimore County Forestry Board	1,710
cecilfb	Cecil County Forestry Board	2,743
fcdds	Frederick County Department of Social Services	14,388
forvm	FORVM/ Forum for Rural Maryland	1,551
gcforest	Garrett County Forestry Board	2,337
hcforest	Howard County Forestry Board	4,077
lhills	Landover Hills, Town of	38,133
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	369
mcforest	Montgomery Co. Forestry Board	972
mmctv	Montgomery Muni Cable	3,319
montgscd	Montgomery Soil Conservation District	2,666
perlit	Persianlit Online	14,669
qacfb	Queen Anne's County Forestry Board	474
vncc	North Chevy Chase, Village of	102
wcfb	Washington County Forestry Board	36,284
		126,723

* Views - the number of times any page on the web site was viewed.