



# **SAILOR**

## **FY2021**

**FIRST QUARTER REPORT**

**July - September 2020**

**SAILOR Operations Center  
Enoch Pratt Free Library / State Library Resource Center  
400 Cathedral Street Baltimore, MD 21201**



# SAILOR Information Resource Statistics

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
SAILOR Web Site Page Views <sup>†</sup>	14,844				14,844	94,373	12,669	25,661	27,779	28,264
SAILOR Home Page Views <sup>‡</sup>	2,290				2,290	13,759	1,976	3,577	4,080	4,126
SAILOR Visitors	7,595				7,595	43,735	5,854	11,928	13,007	12,946
WSHS Page Views	63,846				63,846	273,021	43,788	57,309	59,607	112,317

<sup>†</sup> *Web Site Page Views* - the number of times any page on the web site was viewed.

<sup>‡</sup> *Home Page Views* - the number of times the home page was viewed.

Table 1

# SAILOR HeritageQuest Online

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
<b>Searches by Database</b>										
Books	5,609				5,609	22,848	5,493	7,811	6,586	2,958
U.S. Census	46,092				46,092	218,499	43,196	65,137	52,737	57,429
City Directories	4,172				4,172	21,998	4,953	5,329	5,113	6,603
Family History	0					0				
Freedman's Bank	256				256	750	149	168	254	179
Social Security Death Index	6				6	0				
Cemeteries	541				541	2,386	774	715	332	565
Immigration Records	120				120	213	46	85	52	30
Maps & Photos	127				127	403	174	83	95	51
Military Records	7				7	35	11	7	10	7
Periodicals	0					0				
Public Records	548				548	2,414	576	549	697	592
Revolutionary War	159				159	1,603	548	365	309	381
U.S. Congress Actions	25				25	116	26	8	64	18
Vital Records	824				824	4,187	996	1,095	758	1,338
<b>Totals</b>	<b>58,486</b>				<b>58,486</b>	<b>275,452</b>	<b>56,942</b>	<b>81,352</b>	<b>67,007</b>	<b>70,151</b>
<b>Citation Abstracts by Database</b>										
Books	4,073				4,073	33,127	8,708	9,710	8,615	6,094
U.S. Census	26,682				26,682	192,501	48,952	57,397	44,767	41,385
City Directories	2,580				2,580	74,993	19,882	15,520	26,265	13,326
Family History	0					4				4
Freedman's Bank	87				87	642	276	91	125	150
Social Security Death Index	20				20	152	4		8	140
Cemeteries	269				269	1,339	402	296	280	361
Immigration Records	118				118	589	122	295	144	28
Maps & Photos	22				22	268	144	27	42	55
Military Records	69				69	443	100	132	167	44
Periodicals	0					0				
Public Records	160				160	420	120	99	88	113
Revolutionary War	224				224	7,649	2,837	1,802	1,600	1,410
U.S. Congress Actions	17				17	164	37	1	114	12
Vital Records	294				294	995	312	283	161	239
<b>Totals</b>	<b>34,615</b>				<b>34,615</b>	<b>313,286</b>	<b>81,896</b>	<b>85,653</b>	<b>82,376</b>	<b>63,361</b>
<b>Sessions</b>										
	4,189				4,189	19,121	4,921	5,306	4,330	4,564

Table 2

## SAILOR Gale (Maryland Public Libraries)

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
<b>Sessions (Users)</b>										
Books & Authors	61,773				61,773	97,045	64,989	30,540	778	738
ChiltonLibrary.com	1,771				1,771	6,539	991	1,302	2,241	2,005
Gale Academic OneFile Select	61,486				61,486	102,460	65,311	32,169	3,496	1,484
Gale General OneFile	56,624				56,624	97,950	60,578	30,382	4,733	2,257
Gale In Context: Elementary	58,540				58,540	62,105	62,105			
Gale In Context: High School	55,671				55,671	96,740	61,051	30,718	3,540	1,431
Gale In Context: Middle School	55,313				55,313		58,419	28,104	1,355	362
Gale OneFile	200,121				200,121	443,112	214,946	132,507	67,704	27,955
Totals	551,299				551,299	905,951	588,390	285,722	83,847	36,232
<b>Searches</b>										
Books & Authors	410,264				410,264	339,834	221,262	113,244	2,796	2,532
ChiltonLibrary.com	1,771				1,771	6,539	991	1,302	2,241	2,005
Gale Academic OneFile Select	403,943				403,943	352,426	220,589	118,302	9,801	3,734
Gale General OneFile	429,717				429,717	384,482	237,005	127,218	14,072	6,187
Gale In Context: Elementary	430,429				430,429	231,572	231,572			
Gale In Context: High School	411,178				411,178	363,557	226,703	122,549	10,504	3,801
Gale In Context: Middle School	426,134				426,134	353,025	229,464	118,285	4,363	913
Gale OneFile	1,270,701				1,270,701	1,460,019	718,555	472,450	197,444	71,570
Totals	3,784,137				3,784,137	3,491,454	2,086,141	1,073,350	241,221	90,742
<b>Downloads (Retrievals)</b>										
Books & Authors	2,205				2,205	7,062	2,231	1,567	1,523	1,741
ChiltonLibrary.com	1,771				1,771	6,539	991	1,302	2,241	2,005
Gale Academic OneFile Select	1,657				1,657	9,280	1,349	3,451	3,368	1,112
Gale General OneFile	4,508				4,508	20,675	4,479	5,516	7,137	3,543
Gale In Context: Elementary	2,738				2,738	4,176	4,176			
Gale In Context: High School	884				884	12,851	1,935	5,897	3,825	1,194
Gale In Context: Middle School	604				604	6,800	845	2,386	2,849	720
Gale OneFile	4,680				4,680	23,891	4,923	6,662	8,187	4,119
Totals	19,047				19,047	91,274	20,929	26,781	29,130	14,434

Table 3

## SAILOR Gale (Maryland Schools)

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
<b>Sessions (Users)</b>										
Books & Authors	2,868				2,868	37,460	6,582	11,436	17,959	1,483
ChiltonLibrary.com	30				30	722	49	244	292	137
Gale Academic OneFile Select	4,552				4,552	72,058	8,896	24,878	32,367	5,917
Gale General OneFile	4,119				4,119	80,909	9,602	30,033	34,509	6,765
Gale In Context: Elementary	24,014				24,014	82,728	82,728			
Gale In Context: High School	9,740				9,740	124,850	16,630	41,669	53,044	13,507
Gale In Context: Middle School	7,951				7,951		15,397	35,003	53,647	6,478
Gale OneFile	17,971				17,971	325,943	50,892	121,663	127,694	25,694
Totals	71,245				71,245	724,670	190,776	264,926	319,512	59,981
<b>Searches</b>										
Books & Authors	3,082				3,082	40,989	7,002	12,551	19,382	2,054
ChiltonLibrary.com	30				30	722	49	244	292	137
Gale Academic OneFile Select	5,664				5,664	136,179	12,093	50,799	56,355	16,932
Gale General OneFile	6,270				6,270	161,241	14,381	64,676	62,800	19,384
Gale In Context: Elementary	32,180				32,180	80,476	80,476			
Gale In Context: High School	10,724				10,724	242,286	21,594	86,403	103,807	30,482
Gale In Context: Middle School	9,147				9,147	197,212	15,241	61,505	105,661	14,805
Gale OneFile	19,577				19,577	639,600	90,836	275,675	209,368	63,721
Totals	86,674				86,674	1,498,705	241,672	551,853	557,665	147,515
<b>Downloads (Retrievals)</b>										
Books & Authors	296				296	4,740	600	1,635	1,953	552
ChiltonLibrary.com	30				30	722	49	244	292	137
Gale Academic OneFile Select	1,325				1,325	20,873	1,642	7,596	9,502	2,133
Gale General OneFile	2,468				2,468	64,348	5,611	29,817	22,336	6,584
Gale In Context: Elementary	20,376				20,376	61,340	61,340			
Gale In Context: High School	7,021				7,021	123,494	13,343	48,315	51,323	10,513
Gale In Context: Middle School	6,325				6,325	122,779	12,375	41,413	61,499	7,492
Gale OneFile	3,321				3,321	47,489	5,154	16,937	19,496	5,902
Totals	41,162				41,162	445,785	100,114	145,957	166,401	33,313

Table 4

# SAILOR Gale

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
<b>Sessions (Users)</b>										
Libraries	551,299				551,299	994,191	588,390	285,722	83,847	36,232
Schools	71,245				71,245	835,195	190,776	264,926	319,512	59,981
Totals	622,544				622,544	1,829,386	779,166	550,648	403,359	96,213
<b>Searches</b>										
Libraries	3,784,137				3,784,137	3,491,454	2,086,141	1,073,350	241,221	90,742
Schools	86,674				86,674	1,498,705	241,672	551,853	557,665	147,515
Totals	3,870,811				3,870,811	4,990,159	2,327,813	1,625,203	798,886	238,257
<b>Downloads (Retrievals)</b>										
Libraries	19,047				19,047	91,274	20,929	26,781	29,130	14,434
Schools	41,162				41,162	445,785	100,114	145,957	166,401	33,313
Totals	60,209				60,209	537,059	121,043	172,738	195,531	47,747

Table 5

# SAILOR Mango Languages

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
<b>Sessions (Users)</b>										
Libraries	31,463				31,463	187,093	35,629	95,892	22,617	32,955
Schools	1,610				1,610	4,505	2,895	1,540	70	
Totals	33,073				33,073	191,598	38,524	97,432	22,687	32,955

Table 6



## Top Ten Pages on SAILOR Web Site

**July-2020**

Title	URL	Views*
1 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/">https://directory.sailor.lib.md.us/</a>	448
2 Research Databases - Services	<a href="https://www.sailor.lib.md.us/services/databases/">https://www.sailor.lib.md.us/services/databases/</a>	405
3 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/?lib=MSL">https://www.sailor.lib.md.us/services/marina/?lib=MSL</a>	295
4 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/?id=432">https://www.sailor.lib.md.us/services/marina/?id=432</a>	156
5 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/">https://www.sailor.lib.md.us/services/marina/</a>	124
6 Maryland Public Library Directory Administrati	<a href="https://directory.sailor.lib.md.us/admin/branch.php">https://directory.sailor.lib.md.us/admin/branch.php</a>	74
7 Search	<a href="https://www.sailor.lib.md.us/search/">https://www.sailor.lib.md.us/search/</a>	73
8 Services	<a href="https://www.sailor.lib.md.us/services/">https://www.sailor.lib.md.us/services/</a>	68
9 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/library/">https://directory.sailor.lib.md.us/library/</a>	56
10 Maryland Interlibrary Loan Organization - Ser	<a href="https://www.sailor.lib.md.us/services/marina/?id=430">https://www.sailor.lib.md.us/services/marina/?id=430</a>	54

**August-2020**

Title	URL	Views*
1 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/">https://directory.sailor.lib.md.us/</a>	513
2 Research Databases - Services	<a href="https://www.sailor.lib.md.us/services/databases/">https://www.sailor.lib.md.us/services/databases/</a>	356
3 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/?id=432">https://www.sailor.lib.md.us/services/marina/?id=432</a>	343
4 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/?lib=MSL">https://www.sailor.lib.md.us/services/marina/?lib=MSL</a>	332
5 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/">https://www.sailor.lib.md.us/services/marina/</a>	94
6 Maryland Interlibrary Loan Organization - Ser	<a href="https://www.sailor.lib.md.us/services/marina/?id=430">https://www.sailor.lib.md.us/services/marina/?id=430</a>	70
7 Enoch Pratt Free Library	<a href="https://directory.sailor.lib.md.us/library/info/?id=3">https://directory.sailor.lib.md.us/library/info/?id=3</a>	68
8 Search	<a href="https://www.sailor.lib.md.us/search/">https://www.sailor.lib.md.us/search/</a>	66
9 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/library/">https://directory.sailor.lib.md.us/library/</a>	58
10 Services	<a href="https://www.sailor.lib.md.us/services/">https://www.sailor.lib.md.us/services/</a>	57

**September-2020**

Title	URL	Views*
1 Research Databases - Services	<a href="https://www.sailor.lib.md.us/services/databases/">https://www.sailor.lib.md.us/services/databases/</a>	1323
2 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/">https://directory.sailor.lib.md.us/</a>	679
3 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/">https://www.sailor.lib.md.us/services/marina/</a>	523
4 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/?id=432">https://www.sailor.lib.md.us/services/marina/?id=432</a>	307
5 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/library/">https://directory.sailor.lib.md.us/library/</a>	234
6 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/?lib=MSL">https://www.sailor.lib.md.us/services/marina/?lib=MSL</a>	176
7 Services	<a href="https://www.sailor.lib.md.us/services/">https://www.sailor.lib.md.us/services/</a>	118
8 Search	<a href="https://www.sailor.lib.md.us/search/">https://www.sailor.lib.md.us/search/</a>	109
9 Baltimore County Public Library	<a href="https://directory.sailor.lib.md.us/library/?id=4">https://directory.sailor.lib.md.us/library/?id=4</a>	90
10 Maryland Interlibrary Loan Organization - Ser	<a href="https://www.sailor.lib.md.us/services/marina/?id=430">https://www.sailor.lib.md.us/services/marina/?id=430</a>	88

\* Views - the number of times this page was viewed.

## Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aacofb	Anne Arundel County Forest Conservancy District Board	3,820
aadpw	AA Co. Dept of Public Works	6
baltocfb	Baltimore City Forestry Board	1,535
baltocfs	Circuit Court for Baltimore City	0
bcfb	Baltimore County Forestry Board	794
cecilfb	Cecil County Forestry Board	2,713
fdcss	Frederick County Department of Social Services	418
forvm	FORVM/ Forum for Rural Maryland	909
gcforest	Garrett County Forestry Board	1,367
hcforest	Howard County Forestry Board	3,345
lhills	Landover Hills, Town of	31,359
marbidco	Maryland Agricultural and Resource-Based Industry Development Corporation	387
mcforest	Montgomery Co. Forestry Board	635
mmctv	Montgomery Muni Cable	4,050
montgscd	Montgomery Soil Conservation District	3,820
perlit	Persianlit Online	7,746
qacfb	Queen Anne's County Forestry Board	387
vncc	North Chevy Chase, Village of	95
		63,386

\* Views - the number of times any page on the web site was viewed.