



SAILOR

FY2021

FOURTH QUARTER REPORT

**April - June 2021
& ANNUAL REPORT**

**SAILOR Operations Center
Enoch Pratt Free Library / State Library Resource Center
400 Cathedral Street Baltimore, MD 21201**

SAILOR Information Resource Statistics

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
SAILOR Web Site Page Views [†]	81,134	23,165	21,768	21,357	14,844	94,373	12,669	25,661	27,779	28,264
SAILOR Home Page Views [‡]	11,673	2,870	3,283	3,230	2,290	13,759	1,976	3,577	4,080	4,126
SAILOR Visitors	42,151	11,957	11,402	11,197	7,595	43,735	5,854	11,928	13,007	12,946
WSHS Page Views	236,627	66,884	47,706	58,191	63,846	273,021	43,788	57,309	59,607	112,317

[†] *Web Site Page Views* - the number of times any page on the web site was viewed.

[‡] *Home Page Views* - the number of times the home page was viewed.

Table 1

SAILOR HeritageQuest Online

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
Searches by Database										
Books	16,999	3,693	5,099	2,598	5,609	22,848	5,493	7,811	6,586	2,958
U.S. Census	140,576	27,843	42,290	24,351	46,092	218,499	43,196	65,137	52,737	57,429
City Directories	17,204	3,399	6,782	2,851	4,172	21,998	4,953	5,329	5,113	6,603
Family History	0					0				
Freedman's Bank	714	90	238	130	256	750	149	168	254	179
Social Security Death Index	8		2		6	0				
Cemeteries	1,564	334	319	370	541	2,386	774	715	332	565
Immigration Records	221	49	43	9	120	213	46	85	52	30
Maps & Photos	327	25	115	60	127	403	174	83	95	51
Military Records	9	1	1		7	35	11	7	10	7
Periodicals	0					0				
Public Records	1,690	321	481	340	548	2,414	576	549	697	592
Revolutionary War	733	143	320	111	159	1,603	548	365	309	381
U.S. Congress Actions	70	6	36	3	25	116	26	8	64	18
Vital Records	2,754	752	780	398	824	4,187	996	1,095	758	1,338
Totals	182,869	36,656	56,506	31,221	58,486	275,452	56,942	81,352	67,007	70,151

Citation Abstracts by Database

Books	12,226	4,719	3,165	269	4,073	33,127	8,708	9,710	8,615	6,094
U.S. Census	89,103	30,067	26,757	5,597	26,682	192,501	48,952	57,397	44,767	41,385
City Directories	21,182	10,636	7,517	449	2,580	74,993	19,882	15,520	26,265	13,326
Family History	0					4				4
Freedman's Bank	814	585	64	78	87	642	276	91	125	150
Social Security Death Index	20				20	152	4		8	140
Cemeteries	1,162	461	256	176	269	1,339	402	296	280	361
Immigration Records	262	31	102	11	118	589	122	295	144	28
Maps & Photos	244	5	215	2	22	268	144	27	42	55
Military Records	251	131	50	1	69	443	100	132	167	44
Periodicals	0					0				
Public Records	383	87	104	32	160	420	120	99	88	113
Revolutionary War	1,494	672	598		224	7,649	2,837	1,802	1,600	1,410
U.S. Congress Actions	46	1	25	3	17	164	37	1	114	12
Vital Records	1,109	317	339	159	294	995	312	283	161	239
Totals	128,296	47,712	39,192	6,777	34,615	313,286	81,896	85,653	82,376	63,361

Sessions

	13,727	3,066	4,161	2,311	4,189	19,121	4,921	5,306	4,330	4,564
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* - ProQuest/Ancestry was unable to provide data for most of December 2020 (FY2021 Q2)

Table 2

SAILOR Gale (Maryland Public Libraries)

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
Sessions (Users)										
ChiltonLibrary.com	5,862	1,771	992	1,328	1,771	6,539	991	1,302	2,241	2,005
Gale Academic OneFile Select	307,515	71,068	109,076	65,885	61,486	102,460	65,311	32,169	3,496	1,484
Gale Books and Authors	307,089	71,361	108,795	65,160	61,773	97,045	64,989	30,540	778	738
Gale General OneFile	276,681	60,467	98,902	60,688	56,624	97,950	60,578	30,382	4,733	2,257
Gale In Context: Elementary	434,658	211,383	102,834	61,901	58,540	94,234	62,105	29,637	1,828	664
Gale In Context: High School	278,923	62,339	100,621	60,292	55,671	96,740	61,051	30,718	3,540	1,431
Gale In Context: Middle School	273,177	60,310	98,362	59,192	55,313		58,419	28,104	1,355	362
Gale OneFile	801,303	58,432	329,089	213,661	200,121	443,112	214,946	132,507	67,704	27,955
Totals	2,685,208	597,131	948,671	588,107	551,299	938,080	588,390	315,359	85,675	36,896
Searches										
ChiltonLibrary.com	5,862	1,771	992	1,328	1,771	6,539	991	1,302	2,241	2,005
Gale Academic OneFile Select	1,449,044	330,064	365,288	349,749	403,943	352,426	220,589	118,302	9,801	3,734
Gale Books and Authors	1,459,945	330,681	365,477	353,523	410,264	339,834	221,262	113,244	2,796	2,532
Gale General OneFile	1,541,621	350,808	387,586	373,510	429,717	384,482	237,005	127,218	14,072	6,187
Gale In Context: Elementary	2,201,385	1,023,160	379,399	368,397	430,429	359,987	231,572	120,013	5,896	2,506
Gale In Context: High School	1,478,024	340,495	373,824	352,527	411,178	363,557	226,703	122,549	10,504	3,801
Gale In Context: Middle School	1,508,157	337,769	381,213	363,041	426,134	353,025	229,464	118,285	4,363	913
Gale OneFile	3,858,217	343,681	1,133,368	1,110,467	1,270,701	1,460,019	718,555	472,450	197,444	71,570
Totals	13,502,255	3,058,429	3,387,147	3,272,542	3,784,137	3,619,869	2,086,141	1,193,363	247,117	93,248
Downloads (Retrievals)										
ChiltonLibrary.com	5,862	1,771	992	1,328	1,771	6,539	991	1,302	2,241	2,005
Gale Academic OneFile Select	11,521	2,617	4,308	2,939	1,657	9,280	1,349	3,451	3,368	1,112
Gale Books and Authors	6,332	1,047	1,399	1,681	2,205	7,062	2,231	1,567	1,523	1,741
Gale General OneFile	16,665	3,362	3,885	4,910	4,508	20,675	4,479	5,516	7,137	3,543
Gale In Context: Elementary	14,698	4,144	4,150	3,666	2,738	13,746	4,176	4,622	3,636	1,312
Gale In Context: High School	10,436	2,728	4,441	2,383	884	12,851	1,935	5,897	3,825	1,194
Gale In Context: Middle School	10,505	3,688	3,964	2,249	604	6,800	845	2,386	2,849	720
Gale OneFile	17,125	1,437	5,467	5,541	4,680	23,891	4,923	6,662	8,187	4,119
Totals	93,144	20,794	28,606	24,697	19,047	100,844	20,929	31,403	32,766	15,746

Table 3

SAILOR Gale (Maryland Schools)

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
Sessions (Users)										
ChiltonLibrary.com	208	66	18	94	30	722	49	244	292	137
Gale Academic OneFile Select	59,511	15,427	19,806	19,726	4,552	72,058	8,896	24,878	32,367	5,917
Gale Books and Authors	37,707	9,239	13,799	11,801	2,868	37,460	6,582	11,436	17,959	1,483
Gale General OneFile	59,591	15,578	19,971	19,923	4,119	80,909	9,602	30,033	34,509	6,765
Gale In Context: Elementary	250,541	55,134	84,577	86,816	24,014	207,064	82,728	64,603	52,599	7,134
Gale In Context: High School	111,380	31,299	35,529	34,812	9,740	124,850	16,630	41,669	53,044	13,507
Gale In Context: Middle School	104,537	23,450	36,053	37,083	7,951		15,397	35,003	53,647	6,478
Gale OneFile	242,198	66,918	80,306	77,003	17,971	325,943	50,892	121,663	127,694	25,694
Totals	865,673	217,111	290,059	287,258	71,245	849,006	190,776	329,529	372,111	67,115
Searches										
ChiltonLibrary.com	208	66	18	94	30	722	49	244	292	137
Gale Academic OneFile Select	70,237	16,291	23,539	24,743	5,664	136,179	12,093	50,799	56,355	16,932
Gale Books and Authors	39,899	9,790	14,839	12,188	3,082	40,989	7,002	12,551	19,382	2,054
Gale General OneFile	89,982	21,475	31,364	30,873	6,270	161,241	14,381	64,676	62,800	19,384
Gale In Context: Elementary	301,645	70,201	107,105	92,159	32,180	380,418	80,476	156,839	123,964	19,139
Gale In Context: High School	152,338	41,476	54,105	46,033	10,724	242,286	21,594	86,403	103,807	30,482
Gale In Context: Middle School	123,925	26,543	46,349	41,886	9,147	197,212	15,241	61,505	105,661	14,805
Gale OneFile	294,363	69,377	107,398	98,011	19,577	639,600	90,836	275,675	209,368	63,721
Totals	1,072,597	255,219	384,717	345,987	86,674	1,798,647	241,672	708,692	681,629	166,654
Downloads (Retrievals)										
ChiltonLibrary.com	208	66	18	94	30	722	49	244	292	137
Gale Academic OneFile Select	17,168	3,342	6,365	6,136	1,325	20,873	1,642	7,596	9,502	2,133
Gale Books and Authors	2,606	558	948	804	296	4,740	600	1,635	1,953	552
Gale General OneFile	41,367	10,584	14,050	14,265	2,468	64,348	5,611	29,817	22,336	6,584
Gale In Context: Elementary	171,644	38,454	55,010	57,804	20,376	241,599	61,340	98,782	71,253	10,224
Gale In Context: High School	102,192	31,945	33,755	29,471	7,021	123,494	13,343	48,315	51,323	10,513
Gale In Context: Middle School	88,820	16,612	31,456	34,427	6,325	122,779	12,375	41,413	61,499	7,492
Gale OneFile	31,151	8,172	9,544	10,114	3,321	47,489	5,154	16,937	19,496	5,902
Totals	455,156	109,733	151,146	153,115	41,162	626,044	100,114	244,739	237,654	43,537

Table 4

SAILOR Gale

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
Sessions (Users)										
Libraries	2,473,825	385,748	948,671	588,107	551,299	1,026,320	588,390	315,359	85,675	36,896
Schools	865,673	217,111	290,059	287,258	71,245	959,531	190,776	329,529	372,111	67,115
Totals	3,339,498	602,859	1,238,730	875,365	622,544	1,985,851	779,166	644,888	457,786	104,011
Searches										
Libraries	12,479,095	2,035,269	3,387,147	3,272,542	3,784,137	3,619,869	2,086,141	1,193,363	247,117	93,248
Schools	1,072,597	255,219	384,717	345,987	86,674	1,798,647	241,672	708,692	681,629	166,654
Totals	13,551,692	2,290,488	3,771,864	3,618,529	3,870,811	5,418,516	2,327,813	1,902,055	928,746	259,902
Downloads (Retrievals)										
Libraries	89,000	16,650	28,606	24,697	19,047	100,844	20,929	31,403	32,766	15,746
Schools	455,156	109,733	151,146	153,115	41,162	626,044	100,114	244,739	237,654	43,537
Totals	544,156	126,383	179,752	177,812	60,209	726,888	121,043	276,142	270,420	59,283

Table 5

SAILOR Mango Languages

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
Sessions (Users)										
Libraries	104,209	21,237	26,087	25,422	31,463	187,093	35,629	95,892	22,617	32,955
Schools	11,222	3,120	3,654	2,838	1,610	4,505	2,895	1,540	70	
Totals	115,431	24,357	29,741	28,260	33,073	191,598	38,524	97,432	22,687	32,955

Table 6

Top Ten Pages on SAILOR Web Site

April-2021		
Title	URL	Views*
1 Maryland Public Library Directory	https://directory.sailor.lib.md.us/	2698
2 Research Databases - Services	https://www.sailor.lib.md.us/services/databases/	1211
3 Marina - Services	https://www.sailor.lib.md.us/services/marina/	1165
4 Search	https://www.sailor.lib.md.us/search/	192
5 Howard County Library System	https://directory.sailor.lib.md.us/library/info/?id=15	152
6 Maryland Public Library Directory	https://directory.sailor.lib.md.us/library/	138
7 About Sailor	https://www.sailor.lib.md.us/about/	106
8 Services	https://www.sailor.lib.md.us/services/	103
9 Maryland Interlibrary Loan Organization - Ser	https://www.sailor.lib.md.us/services/marina/milo/	88
10 Maryland Public Library Directory Administrati	https://directory.sailor.lib.md.us/admin/branch.php	85

May-2021		
Title	URL	Views*
1 Research Databases - Services	https://www.sailor.lib.md.us/services/databases/	1190
2 Marina - Services	https://www.sailor.lib.md.us/services/marina/	1143
3 Maryland Public Library Directory	https://directory.sailor.lib.md.us/	544
4 Howard County Library System	https://directory.sailor.lib.md.us/library/info/?id=15	210
5 Search	https://www.sailor.lib.md.us/search/	201
6 Maryland Public Library Directory	https://directory.sailor.lib.md.us/library/	133
7 Maryland Public Library Directory Administrati	https://directory.sailor.lib.md.us/admin/branch.php	125
8 About Sailor	https://www.sailor.lib.md.us/about/	114
9 Services	https://www.sailor.lib.md.us/services/	99
10 Links	https://www.sailor.lib.md.us/links/	95

June-2021		
Title	URL	Views*
1 Maryland Public Library Directory	https://directory.sailor.lib.md.us/	1525
2 Marina - Services	https://www.sailor.lib.md.us/services/marina/	1176
3 Research Databases - Services	https://www.sailor.lib.md.us/services/databases/	393
4 Howard County Library System	https://directory.sailor.lib.md.us/library/info/?id=15	253
5 Maryland Public Library Directory	https://directory.sailor.lib.md.us/library/	128
6 About Sailor	https://www.sailor.lib.md.us/about/	118
7 Services	https://www.sailor.lib.md.us/services/	112
8 Search	https://www.sailor.lib.md.us/search/	109
9 Maryland Interlibrary Loan Organization - Ser	https://www.sailor.lib.md.us/services/marina/milo/	96
10 Prince George's County Memorial Library Sys	https://directory.sailor.lib.md.us/library/info/?id=18	95

* Views - the number of times this page was viewed.

Top 25 Pages on SAILOR Web Site

Fiscal Year 2021		
Title	Page	Views*
1	Research Databases - Services	12488
2	Maryland Public Library Directory	10778
3	Marina - Services	10066
4	Search	1932
5	Howard County Library System - Maryland Public Libr	1721
6	Maryland Public Library Directory	1573
7	Marina - Services	1455
8	Marina - Services	1435
9	Services	1296
10	About Sailor	1166
11	Links	950
12	Committees	766
13	Enoch Pratt Free Library - Maryland Public Library Dir	724
14	Contacts	682
15	Anne Arundel County Public Library - Maryland Public	674
16	Prince George's County Memorial Library System - M	641
17	Montgomery County Public Libraries - Maryland Publi	636
18	Maryland Interlibrary Loan Organization - Services	584
19	Baltimore County Public Library - Maryland Public Lib	584
20	Baltimore County Public Library - Maryland Public Lib	561
21	Howard County Library System - Maryland Public Libr	500
22	Prince George's County Memorial Library System - M	494
23	Research Databases - Services	492
24	Frederick County Public Libraries - Maryland Public Li	477
25	Cecil County Public Library - Maryland Public Library	468

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aacofb	Anne Arundel County Forest Conservancy District Board	2,990
aadpw	AA Co. Dept of Public Works	8
baltocfb	Baltimore City Forestry Board	2,000
baltocfs	Circuit Court for Baltimore City	0
bcfb	Baltimore County Forestry Board	948
cecilfb	Cecil County Forestry Board	4,423
fdcss	Frederick County Department of Social Services	645
forvm	FORVM/ Forum for Rural Maryland	612
gcforest	Garrett County Forestry Board	1,384
hcforest	Howard County Forestry Board	3,170
lhills	Landover Hills, Town of	31,838
marbidco	Maryland Agricultural and Resource-Based Industry Development Corporation	435
mcforest	Montgomery Co. Forestry Board	745
mmctv	Montgomery Muni Cable	3,233
montgscd	Montgomery Soil Conservation District	2,990
perlit	Persianlit Online	9,995
qacfb	Queen Anne's County Forestry Board	435
vncc	North Chevy Chase, Village of	108
		65,959

* Views - the number of times any page on the web site was viewed.

Annual Web Site Hosting Service (WSHS) Site Data

login	Agency	FY20	FY21
aacofb	Anne Arundel County Forest Conservancy District Board	11,954	12,567
aadpw	AA Co. Dept of Public Works	52	26
baltocfb	Baltimore City Forestry Board	7,270	6,521
bcfb	Baltimore County Forestry Board	5,246	3,634
cecilfb	Cecil County Forestry Board	10,218	13,566
fdss	Frederick County Department of Social Services	2,305	1,994
forvm	FORVM/ Forum for Rural Maryland	4,362	2,848
gcforest	Garrett County Forestry Board	6,290	5,423
hcforest	Howard County Forestry Board	11,402	12,388
lhills	Landover Hills, Town of	106,617	107,413
marbidco	Maryland Agricultural and Resource-Based Industry Development Corporation	1,489	1,743
mcforest	Montgomery Co. Forestry Board	2,335	2,517
mmctv	Montgomery Muni Cable	6,750	13,033
montgscd	Montgomery Soil Conservation District	11,954	12,567
perlit	Persianlit Online	33,835	35,076
qacfb	Queen Anne's County Forestry Board	1,641	1,743
vncc	North Chevy Chase, Village of	347	352
		212,113	220,844